

Technical Support Specialist Productive Living Board for St. Louis County Citizens with Developmental Disabilities

The Productive Living Board for St. Louis County Citizens with Developmental Disabilities (PLB) funds 36 agencies that provide community and employment services for people with developmental disabilities. PLB ensures that individuals of all abilities are provided with opportunities that allow them to fulfill their potential and live as respected and included members of the community.

PLB is seeking a Technical Support Specialist who will work closely with in-house, field and remote team members by providing Tier 2 technical support for all facets of daily office operations.

The Technical Support Specialist will be responsible for supporting a multitude of technologies and providing a variety of support services including desktop, phone, help desk and infrastructure support. The technologies include Microsoft, HP, VMware, VEEAM, FileHold, general and remote networking, anti-virus/malware and in-house developed hybrid applications.

The ideal candidate will be someone, with strong communications skills, who is interested in learning and building upon their current industry experience. The candidate must be proficient in assisting team members independently. Since this is a customer support and training position the new team member should be both professional and conscientious.

Associates Degree in computer technologies, or two years of technical college or equivalent job-related experience is required. Knowledge of word processing, spreadsheets and database applications is necessary.

For more information about the Technical Support position, [click here](#). Those interested in knowing more about the PLB should visit the website at www.plboard.com.

Resumes will be accepted through July 7, 2017 – please forward to the following:

The Productive Living Board
employment@plboard.com
No Phone Calls Please