

VISION Individuals of all abilities are provided with opportunities that allow them to fulfill their potential and live as respected and included members of the community.

MISSION To ensure funding for a spectrum of high quality services that create opportunities for St. Louis County residents with developmental disabilities to thrive in the home, community and employment settings of their choosing.



Goal 1: Evolve as an organization that will best serve residents of St. Louis County with developmental disabilities

Strategic Priorities

FY 18/19 Activities

Progress Indicators

1.1 Increase access to information and training that fosters successful connections with services and systems navigation

Develop and launch Information and Assistance (I and A) Partnership with United Way 2-1-1

I and A launched, outcomes identified and metrics that support decision making are available

Expand services related to advocacy and navigation assistance training

Parent Support Partner program in operation and integrated with Information and Assistance

1.2 Strengthen governance by ensuring decisions are supported by knowledge of the service system, current needs data, and understanding of impact

Provide regular opportunities for the Board to learn about and interact with PLB partner agencies

Annual Board survey reflects:

- meeting materials support efficient and effective analysis and decision-making
- understanding of current issues
- understanding of funding strategy

Provide regular updates regarding current issues that impact IDD population and services

Two agency tours conducted per year

Provide clear and concise meeting materials

Agencies present during Board meetings at least quarterly

Goal 2: Provide funding for a spectrum of quality services

2.1 Provide regular opportunities and a variety of methods for community needs to be captured and analyzed

Redesign annual satisfaction survey to better identify current and future needs

Needs of the aging and needs for supported living are identified and analyzed

Review metrics from I and A partnership

Assess and redesign current method of receiving and discussing data related to needs and challenges with partner agencies

Current data regarding needs is readily available

Goal 2 (cont.) : Provide funding for a spectrum of quality services

Strategic Priorities

FY 18/19 Activities

Progress Indicators

2.2 Adopt decision making processes and strategies that incorporate analysis of needs and anticipated impact of funding, reduce the cash balance, and ensure stable and reliable funding

Design format for presenting funding opportunities for Board consideration that examines current need and anticipated impact

Design and implement a multi-year funding strategy, which will be annually reviewed and revised

Discuss, prioritize and implement short and long term strategies to address funding requests that outpace resources

Board is presented with current data when discussing funding opportunities/requests

Reviews of funding strategy occur annually, following review of current data

Updates provided at least twice a year on status of funding strategy and course corrections implemented as needed

Steady reduction in the cash balance

Funding available for areas of prioritized need

2.3 Utilize policies and procedures that focus on balanced review of policy compliance with facilitating greatest impact

Evaluate and revise QESE system, with focus on individual outcome attainment

Design and implement process for capturing impact related data

Implement revised financial review process

Revised QESE system launches in FY20

Agency audits are completed every other year

Data is available for impact report

Goal 3: Become a more open and transparent organization

3.1 Communicate consistently, broadly, and with purpose

Develop Communications Strategy

Contract with PR Consultant for areas of communications strategy that relate to the media

Provide media training for Board and staff leadership

Communications Strategy approved and implemented in FY19

Leadership staff are prepared for a variety of media opportunities

New impact report is created