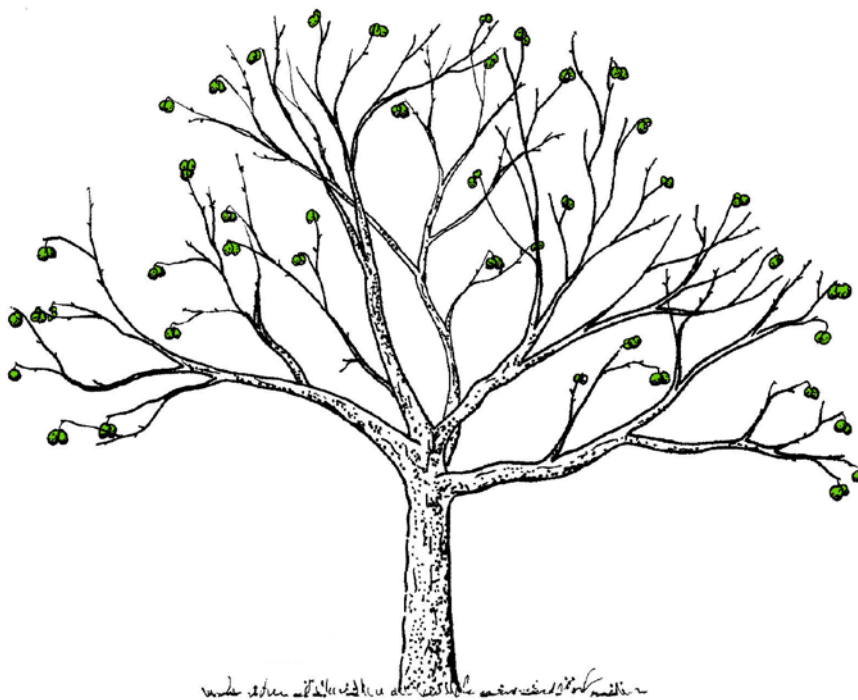


**Productive
Living Board**
For St. Louis County Citizens
with Developmental Disabilities



ANNUAL REPORT

2018



A Message from the Board Chairperson and Executive Director

To the Citizens of St. Louis County,

The last two and a half years have been a time of significant transition, perhaps even transformation, for the PLB. The Board adopted a new Strategic Plan several years ago that prioritized making sure that PLB is a trusted partner in supporting the needs of people with intellectual and developmental disabilities (IDD) in St. Louis County. We embraced this charge and have dramatically changed how we listen, learn, lead, and communicate.

What started as a three year strategic goal to reflect and adapt has now been infused into PLB's culture. We believe we have a responsibility to leverage our resources, including public tax dollars, to influence success. When you are wholly focused on people with IDD being successful, the right decisions become clear.

It has also become clear that to address the needs of people with IDD, organizations must be more creative and resourceful than ever before, and strive to work together more seamlessly. It is essential we all do better in this regard and we at PLB are poised to make significant progress in simplifying systems and building collaborations as we celebrate our 40th anniversary in 2019.

Sincerely,

A handwritten signature in black ink that reads "Mary Beth Monafo". The signature is fluid and cursive, with the first and last names being more prominent.

Mary Beth Monafo
Board Chairperson

A handwritten signature in black ink that reads "Becky Herschbach". The signature is fluid and cursive, with the first and last names being more prominent.

Becky Herschbach
Executive Director



2018 ACHIEVEMENTS

We are especially pleased to share the following achievements in Fiscal Year 2018:

Increasing capacity for self-advocacy and service system navigation for individuals with IDD and their families

- Launched IDDHelp.org, which offers a free call center and website for people looking for information and navigation assistance within the field of developmental disabilities. This is a partnership with the Developmental Disability Resource Board of St. Charles County, the St. Louis City Office of Developmental Disability Resources, and United Way of Greater St. Louis, leveraging their national 211 platform. www.IDDHelp.org
- Expanding F.A.C.T. Parent Support Partner program into St. Louis County. Professional peer mentors who have a child with a disability provide emotional support, resources, navigation and advocacy training. www.factmo.org

Continuing evaluation of current and future needs and the service system's capacity to meet them

- 4,524 individuals received one or more surveys in the mail for the 7,089 PLB funded services they receive. 36% responded and 95% reported they are satisfied with their services. 198 reported additional needs.
- Expanded Partnership for Hope, a partnership with the Department of Mental Health, St. Louis Regional Office, that provides critical services that help families support their family member at home.

Ensuring compliance measures are balanced with facilitating greatest impact

- Received a clean audit opinion for FY 2018.
- Initiated a project to redesign current Quality Enhancement and Service Excellence processes in collaboration with three local Senate Bill 40 Boards. Implementation is expected in 2020.

Communicating the important work of PLB and our many partners in the community and ensuring awareness of resources

- Completed Communications Strategy to serve as a guide in providing credible, compelling, and consistent information.
- Completed Marketing Plan to achieve the goals within the Communications Strategy and to serve as a blueprint for reaching key audiences, such as people with IDD.



2018 AT A GLANCE

\$19,421,493 provided opportunities to **4,656** individuals with developmental disabilities that allow them to fulfill their potential and live as respected and included members of the community.

92 QUALITY PROGRAMS FUNDED 


861 EMPLOYED IN THE COMMUNITY 

4 HOMES WE HELPED BUY AND RENOVATE FOR SAFETY 

422 LIVED INDEPENDENTLY 

37 PARTNER AGENCIES 

816 EMPLOYED IN SHELTERED WORKSHOPS 

1,654 FAMILIES RECEIVED TEMPORARY RESIDENTIAL CARE 

71 OLDER ADULTS RECEIVED RETIREMENT SUPPORTS 

201 YOUNG ADULTS OBTAINED SUMMER EMPLOYMENT 

350 RECEIVED **46,215** RIDES TO/FROM SHELTERED EMPLOYMENT 





112 PARTICIPATED IN PARTNERSHIP FOR HOPE **593** RECEIVED JOB TRAINING 

1,493 RECEIVED SUPPORTS TO PARTICIPATE IN THE COMMUNITY 









WHO WE SERVE

AGE GROUPS

	YOUTH <i>(under 16 years old)</i>	22%
	YOUNG ADULTS <i>(16-21 years old)</i>	17%
	ADULTS <i>(22 – 49 years old)</i>	47%
	OLDER ADULTS <i>(50 and over)</i>	14%

DIAGNOSIS

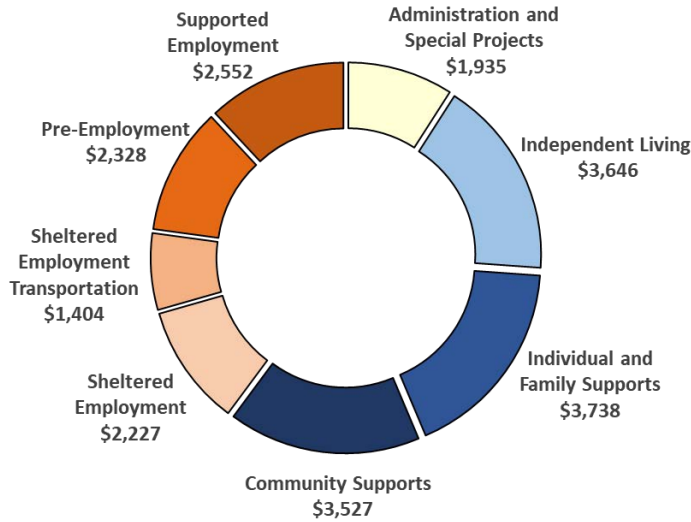
	INTELLECTUAL AND DEVELOPMENTAL DISABILITY	40%
	AUTISM	29%
	LEARNING DISABILITY	11%
	OTHER	9%
	CEREBRAL PALSY	6%
	EPILEPSY	5%



INVESTMENTS IN THE COMMUNITY

FY 2018 EXPENDITURES

(in thousands of dollars)



FY 2018 REVENUE

(in thousands of dollars)

Property Tax \$20,850

Transportation Sales Tax \$865

Interest Income \$736

For the complete Audit Report go to www.plboard.com/audit/fy18audit.pdf.

PARTNER AGENCIES AND THE SERVICES FUNDED BY PLB

Employment Services

Supports which enable individuals to successfully work in the setting of their choice.

Community Services

Supports which enable individuals to successfully live in their home or the home of the natural family.

ASSOCIATION ON AGING WITH DEVELOPMENTAL DISABILITIES

Community – Retirement Supports

\$96,057

BRIDGES COMMUNITY SUPPORT SERVICES

Community – ISLA Services

\$78,895

CANTERBURY ENTERPRISES, INC.

Employment – Sheltered Employment

\$343,436

COMMUNITY ALTERNATIVES MISSOURI

Community – ISLA Services

\$59,520



PARTNER AGENCIES AND THE SERVICES FUNDED BY PLB

DELTA GAMMA CENTER <i>Community – Family Support</i>	\$26,309
EASTER SEALS MIDWEST <i>Community – Family Support, ISLA Services, In-Home Services</i> <i>Employment – Pre-employment Training, Supported Employment</i>	\$2,035,129 \$810,549
EPWORTH CHILDREN & FAMILY SERVICES, INC. <i>Community – Family Support</i>	\$55,362
FAMILY ADVOCACY AND COMMUNITY TRAINING (F.A.C.T.) <i>Community – Family Support</i>	\$7,824
FAMILYFORWARD <i>Community – Specialized In-Home/Facility Services</i>	\$65,684
GATEWAY REGION YMCA <i>Community – Day Camp, Individual Community Support</i>	\$179,253
GREAT CIRCLE <i>Community – In-Home/Facility Services</i>	\$108,940
HEARTLAND INDUSTRIES, INC. <i>Employment – Sheltered Employment</i>	\$614,066
JAMESTOWN NEW HORIZONS <i>Community – Therapeutic Horseback Riding</i>	\$30,016
JEWISH COMMUNITY CENTER <i>Community – Day Camp, Individual Community Access</i>	\$246,198
LAFAYETTE INDUSTRIES NORTH, INC. <i>Employment – Sheltered Employment</i>	\$483,087
LAFAYETTE WORK CENTER <i>Employment – Sheltered Employment</i>	\$629,791
LIFEBRIDGE PARTNERSHIP <i>Community – Individual Community Access</i>	\$266,450
MERCY <i>Employment – Pre-employment Volunteer, Supported Employment</i>	\$299,759



PARTNER AGENCIES AND THE SERVICES FUNDED BY PLB

MERS/MISSOURI GOODWILL INDUSTRIES <i>Employment – Pre-employment, Supported Employment</i>	\$1,255,921
OATS, INC. <i>Employment - Transportation</i>	\$1,376,409
OPTIONS FOR JUSTICE FOR PERSONS WITH DEVELOPMENTAL DISABILITIES <i>Community – Criminal Justice System Navigation</i>	\$178,696
PARAQUAD, INC. <i>Employment – Pre-employment Continuing Education, Pre-employment Volunteer, Supported Employment</i>	\$169,616
PATHWAYS TO INDEPENDENCE <i>Community – Individual Community Access</i>	\$99,675
PROJECT, INC. <i>Employment – Employee Training</i>	\$84,512
RAINBOW VILLAGE PROPERTIES, INC. <i>Community – Housing Assistance</i>	\$308,511
RECREATION COUNCIL <i>Community – Individual Community Support, Camp Vouchers</i>	\$783,842
SSM HEALTH CARE <i>Employment – Supported Employment</i>	\$71,528
ST. LOUIS ARC, INC. <i>Community – In-Home/Facility Services, ISLA Services</i> <i>Employment – Pre-employment, Pre-employment Training</i> <i>Supported Employment</i>	\$3,221,793 \$824,996
ST. LOUIS COMMUNITY COLLEGE <i>Employment – Pre-employment Continuing Education</i>	\$152,872
ST. LUKE'S HOSPITAL <i>Employment – Supported Employment</i>	\$30,879



PARTNER AGENCIES AND THE SERVICES FUNDED BY PLB

SUNNYHILL, INC. <i>Community – ISLA Services</i>	\$1,540,488
THE CENTER FOR SPECIALIZED SERVICES <i>Community – Individual Community Access and Support</i> <i>Employment – Pre-employment Training and Volunteer,</i> <i>Supported Employment</i>	\$584,195 \$531,436
THE OASIS INSTITUTE <i>Community – Retirement Supports</i>	\$34,169
TREEHOUSE OF GREATER ST. LOUIS <i>Community - Therapeutic Horseback Riding</i>	\$27,658
UCP HEARTLAND <i>Community – Day Camp, In-Home/Facility Services, ISLA Services</i> <i>Employment – Supported Employment</i>	\$896,365 \$127,077
VALLEY INDUSTRIES <i>Employment – Sheltered Employment</i>	\$705,202
YWCA METRO ST. LOUIS <i>Community – Training to promote healthy relationships</i>	\$96,962

For additional agency information go to www.plboard.com/agencies.aspx.



PRODUCTIVE LIVING BOARD

VISION

Individuals of all abilities are provided with opportunities that allow them to fulfill their potential and live as respected and included members of the community.

MISSION

To ensure funding for a spectrum of high quality services that create opportunities for St. Louis County residents with developmental disabilities to thrive in the home, community and employment settings of their choosing.

FY'19 BOARD MEMBERS AND STAFF

Board Members

Mary Beth Monafo, Chairperson
Community Volunteer

William Bolster, Vice Chairperson
Attorney
Lewis Rice

Anne Tolan, Treasurer
Community Volunteer

Christy Ney, Secretary
Community Volunteer

Diane Buhr
Community Volunteer

Tom Curran
Senior Policy Advisor
Office of the County Executive

Scott Malin
Attorney
Lathrop Gage

Kim Tuttle
Lobbyist
John Bardgett & Associates

Cordell Whitlock
Director of Communications
Office of the County Executive

Staff

Becky Herschbach
Executive Director

Donald Kaufmann
Director of Finance and
Administration

Kim Kopff
Director, Agency and
Community Relations

Glen Goldstein
Director of Information Technology
and Records Management

Kathy Williams
Executive Administrative
Assistant

Debra Holland
Manager of Accounting

Jennifer Boedeker
Agency Relations
Specialist

Tonya Dolenz
Network Administrator

Lillie Gray
Secretary

Kimmie Robinson
Auditor

Anna Zelinske
Agency Relations
Specialist

Jake Goeke
Technical Support Specialist

Shannon Reinert
Help Desk Technician