

PRODUCTIVE LIVING BOARD

**FOR ST. LOUIS COUNTY CITIZENS
WITH DEVELOPMENTAL DISABILITIES**

2008 ANNUAL REPORT

OUR MISSION

The mission of the PLB is to provide, within available funds, a planned program of Residential and Vocational Services for St. Louis County citizens with developmental disabilities that (a) promotes community participation and positive community relations, (b) does not duplicate the mandate of other public agencies, and (c) complies with the mandates for assistance to persons with developmental disabilities as set forth in Sections 205.968 through 205.972 RSMo.

AUTHORITY

PLB was established in 1979 when St. Louis County voters passed a property tax levy to develop services and supports for County citizens with developmental disabilities. The 2007 residential real estate tax is set at 7.0¢ per \$100 assessed value and including personal property and other taxes generates approximately \$18 million annually.

VALUES

The Productive Living Board recognizes that people with developmental disabilities have the same rights and privileges as all members of the community. The Mission of the PLB can best be accomplished through a systematic application of the following values, which constitute the PLB's basic operating philosophy:

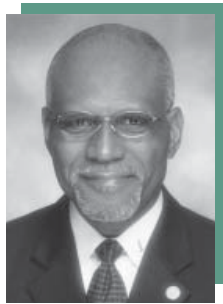
- Assure that public funds are appropriately utilized
- Maintain the person with the developmental disability and his/her family as the focus of the PLB decisions
- Maintain a commitment to quality services and settings
- Respect individual/family choice and self direction
- Provide opportunities for integration and participation in the community
- Seek customer and public input

WHAT IS A DEVELOPMENTAL DISABILITY?

The Productive Living Board for St. Louis County Citizens with Developmental Disabilities (PLB) uses the Missouri Legislature's definition of developmental disabilities. This includes people with:

- Mental Retardation
- Cerebral Palsy
- Autism
- Epilepsy
- Head Injury
- A learning disability related to brain dysfunction
- An individual who has substantial functional limitations in at least two of the following life areas:
 - Self care
 - Understanding and communicating language
 - Learning
 - Self direction
 - Living independently or being economically self-sufficient
 - Physical mobility

The disability must appear before the person is 22 years old and requires that he or she have individually planned and coordinated services throughout life or for an extended period.



To the Citizens of St. Louis County:

St. Louis County is a diverse community; diverse in geography, interests, needs and abilities. The Productive Living Board (PLB) has accepted the responsibility of identifying the service and support needs of County residents with developmental disabilities and funding appropriate services to address the needs of these citizens.

As unmet needs continue to increase, our population ages creating new challenges within our support systems, individuals are more aware of their rights and service needs change; the PLB is continuously working with community providers to adapt supports to encourage and allow as much independence and access to the community as individuals are able to achieve.

On behalf of St. Louis County residents with developmental disabilities and their families, I extend my deep appreciation to the members of the PLB and their funded agencies for their tireless efforts to improve the quality of life for our community by encouraging the individuals they support to develop their skills to achieve their full potential, whatever that might be, and to provide opportunities to live, work and participate independently or with supports in our community.

"If we are together nothing is impossible. If we are divided all will fail." Winston Churchill

I encourage all of us to work together to make the impossible, possible.

Sincerely,

Charlie A. Dooley
St. Louis County Executive



To the Community:

As chairman of the Productive Living Board, I have had the pleasure this year of partnering with the 42 agencies that receive funding from the PLB to provide services and supports to St. Louis County residents with developmental disabilities. This year we have focused on increased agency accountability in order to assure County residents that their tax dollars are used appropriately to support individuals to live and work in our community. As a result of these efforts we have experienced the success of what true partnerships ("a relationship of cooperation with specified joint rights and responsibilities") can achieve.

An example of the positive impact partnerships can have on outcomes is a new collaborative employment project funded by the PLB with United Cerebral Palsy to develop employment opportunities within the local school districts across St. Louis County. During the first year of this project seven individuals were employed. Many more opportunities are being developed creating a win-win outcome for both the employers (school districts) and the individuals that are employed. Having a job they enjoy and a paycheck to provide for their needs has improved the quality of life for these seven individuals. We appreciate the school districts' commitment to making a difference in the lives of those individuals they have employed.

I look forward to continuing to build and strengthen our partnerships in the years ahead.

Sincerely,

Dennis J. Buhr
PLB Chairman

Productive Living Board

Dennis J. Buhr
Chairman



Marsha J. Bonds
Vice Chairman



Eugene H. Fahrenkrog
Secretary



David L. Ruecker
Treasurer



Timothy R. Barrett
Immediate Past Chairman



Deborah Bentele



Sarijane M. Freiman



Carry Hammond



Darlene Sredl

Board meetings of the Productive Living Board are usually held on the second Monday of each month and are open to the public. To confirm the time, date and place of each Board meeting call **314-726-2606 extension 2**. For information on PLB's committee meetings call **314-726-2606 extension 3**. Board meeting dates, agendas and minutes as well as other information can be found on PLB's website at www.plboard.com

RESIDENTIAL SERVICES

The Productive Living Board has funded an array of residential services that support a person with a developmental disability to continue to live in the community in their own home or their natural family home and to support acquiring skills for independence, formation of social roles, relationships and self reliance.

INDEPENDENT SUPPORTED LIVING ASSISTANCE (ISLA)

Services for people to live in the community with a limited amount of supports and training.

AGENCY	PROJECT(S)	EXPENDED
COMMUNITY ALTERNATIVES MISSOURI, INC.	Independent Supported Living Residential Services	\$ 87,927
		\$ 1,431
LIFE SKILLS	Independent Supported Living	\$ 1,604,613
ST. LOUIS ARC	Independent Supported Living	\$ 136,005
SUNNY HILL, INC.	Independent Supported Living Residential Services	\$ 1,068,886
		\$ 6,450
UNITED CEREBRAL PALSY	Independent Supported Living	\$ 33,080
WILLOWS WAY, INC.	Independent Supported Living	\$ 447,012
ISLA TOTAL:		\$ 3,385,403

RESIDENTIAL SUPPORTS

Services that support a person to live in the community in his or her own home or their natural family home and support acquiring skills for independence.

AGENCY	PROJECT(S)	EXPENDED
ADAPT-ABILITY, INC.	Residential Supports Equipment	\$ 430,473
		\$ 68,496
CHILDREN'S HOME SOCIETY	Facility Based Residential	\$ 71,121
DELTA GAMMA CENTER	Residential Supports	\$ 16,616
EASTER SEALS MISSOURI, INC.	Facility Based Residential	\$ 88,820
	In-Home Residential	\$ 360,942
	Community/Residential Skills Training	\$ 55,773
EDGEWOOD CHILDREN'S CENTER	Facility Based Residential	\$ 11,514
	In-Home Residential	\$ 56,808
EPILEPSY FOUNDATION	Community/Residential Skills Training	\$ 18,383
	Residential Supports	\$ 5,369
FAMILY SUPPORT NETWORK	Residential Supports	\$ 43,524
JAMESTOWN NEW HORIZONS	Community/Residential Skills Training	\$ 31,616
JEWISH COMMUNITY CENTERS	Community/Residential Skills Training	\$ 44,901
	Residential Supports	\$ 41,076
JUDEVINE CENTER FOR AUTISM	In-Home Residential	\$ 188,568
	Facility Based Residential	\$ 19,174
	Residential Supports	\$ 112,222

RESIDENTIAL SERVICES

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RESIDENTIAL SUPPORTS (continued)

Services that support a person to live in the community in his or her own home or their natural family home and support acquiring skills for independence.

AGENCY	PROJECT(S)	EXPENDED
LIFE SKILLS	Community/Residential Skills Training	\$ 127,687
OPTIONS FOR JUSTICE	Residential Supports	\$ 149,289
PROVIDENT COUNSELING, INC.	Community/Residential Skills Training	\$ 42,395
RAINBOW VILLAGE	Down Payment Assistance	\$ 127,500
	Renovations	\$ 5,386
ST. LOUIS ARC	In-Home Residential	\$ 1,826,946
	Community/Residential Skills Training	\$ 189,503
ST. LOUIS CRISIS NURSERY	Facility Based Residential	\$ 3,297
THE RECREATION COUNCIL	Community/Residential Skills Training	\$ 537,913
THERAPEUTIC HORSEMANSHIP	Community/Residential Skills Training	\$ 22,688
UNITED CEREBAL PALSY	Facility Based Residential	\$ 111,266
YMCA OF GREATER ST. LOUIS	Community/Residential Skills Training	\$ 330,829
YWCA OF METRO ST. LOUIS	Community/Residential Skills Training	\$ 66,316
RESIDENTIAL SUPPORTS TOTAL:		\$ 5,206,411

RESIDENTIAL TRANSPORTATION

Services that focus on safe and reliable transportation to community activities.

AGENCY	PROJECT(S)	EXPENDED
OPTIONS FOR JUSTICE	Residential Transportation	\$ 2,096
ST. LOUIS ARC	Residential Transportation	\$ 3,333
YWCA OF METRO ST. LOUIS	Residential Transportation	\$ 13,689
RESIDENTIAL TRANSPORTATION TOTAL:		\$ 19,118

VOCATIONAL SERVICES

The Productive Living Board has funded an array of vocational services that support a person with a developmental disability to obtain and maintain meaningful work and to support acquiring vocational skills, formation of relationships at their jobs and using the transportation systems.

PRE/POST EMPLOYMENT

Services/Supports that train individuals to develop skills needed to get and keep a job or to plan for retirement.

AGENCY	PROJECT(S)	EXPENDED
ASSOCIATION ON AGING WITH DEVELOPMENTAL DISABILITIES	Post Employment	\$ 75,989
CENTER FOR HEAD INJURY SERVICES	Vocational Skills Training	\$ 18,845
ST. LOUIS COUNTY DEPARTMENT OF HUMAN SERVICES	Vocational Skills Training	\$ 20,943
JUDEVINE CENTER FOR AUTISM	Vocational Skills Training	\$ 16,925
LIFE SKILLS	Vocational Skills Training	\$ 528,045
OASIS ST. LOUIS	Post Employment	\$ 27,555
PARAQUAD, INC.	Vocational Skills Training	\$ 121,176
PATHWAYS TO INDEPENDENCE	Vocational Skills Training	\$ 95,790
ST. LOUIS ARC	Vocational Skills Training	\$ 252,691
ST. LOUIS COMMUNITY COLLEGE	Vocational Skills Training	\$ 101,741
ST. LOUIS SOCIETY	Vocational Skills Training	\$ 357,875
PRE/POST EMPLOYMENT TOTAL:		\$ 1,617,575

EMPLOYMENT

Services that support individuals to obtain and maintain meaningful work.

AGENCY	PROJECT(S)	EXPENDED
CANTERBURY ENTERPRISES, INC.	On the Job Training	\$ 166,394
	Personal Care Assistant	\$ 48,311
	Shelterd Workshop	\$ 111,933
CENTER FOR HEAD INJURY SERVICES	Job Placement/Retention	\$ 61,958
JESS	Job Placement/Retention	\$ 118,919
	Summer Work Experience	\$ 525,464
JUDEVINE CENTER FOR AUTISM	Job Placement/Retention	\$ 214,240
LAFAYETTE INDUSTRIES NORTH, INC.	On the Job Training	\$ 191,580
	Personal Care Assistant	\$ 28,821
	Shelterd Workshop	\$ 150,959
LAFAYETTE WORK CENTER, INC.	On the Job Training	\$ 138,960
	Personal Care Assistant	\$ 24,354
	Sheltered Workshop	\$ 218,995

VOCATIONAL SERVICES

The Productive Living Board has funded an array of vocational services that support a person with a developmental disability to obtain and maintain meaningful work and to support acquiring vocational skills, formation of relationships at their jobs and using the transportation systems.

EMPLOYMENT (continued)

Services that support individuals to obtain and maintain meaningful work.

AGENCY	PROJECT(S)	EXPENDED
LIFE SKILLS	Job Placement/Retention	\$ 239,349
MERS/MISSOURI GOODWILL INDUSTRIES	Job Placement/Retention	\$ 326,474
PARAQUAD, INC.	Job Placement/Retention	\$ 73,932
PROJECT, INC.	On the Job Training	\$ 83,920
ST. JOHN'S MERCY MEDICAL CENTER	Job Placement/Retention	\$ 62,448
ST. LOUIS ARC	Job Placement/Retention	\$ 71,282
ST. LUKE'S HOSPITAL	Job Placement/Retention	\$ 22,415
UNITED CEREBRAL PALSY	Job Placement/Retention	\$ 88,633
VALLEY INDUSTRIES	On the Job Training	\$ 163,737
	Personal Care Assistant	\$ 57,732
	Sheltered Workshop	\$ 214,890
WAC INDUSTRIES, INC.	On the Job Training	\$ 72,939
	Personal Care Assistant	\$ 29,208
	Sheltered Workshop	\$ 174,030
	EMPLOYMENT TOTAL:	\$ 3,681,877

VOCATIONAL TRANSPORTATION

Service/Supports that focus on safe and reliable transportation to work.

AGENCY	PROJECT(S)	EXPENDED
OATS, INC.	Vocational Transportation	\$ 1,603,955
	Vehicle Acquisition	\$ 8,505
PARAQUAD, INC.	Vocational Transportation	\$ 21,615
ST. LOUIS SOCIETY	Vocational Transportation	\$ 90,738
	VOCATIONAL TRANSPORTATION TOTAL:	\$ 1,724,813

2008 EXPENDITURES

CONSUMER SERVICES AND SUPPORTS	\$ 15,635,197
PLB OPERATIONS	\$ 1,383,605
SPECIAL PROJECTS	\$ 71,119

QUALITY ASSURANCE/SERVICE EXCELLENCE

MEASURING OUTCOMES

The PLB implemented its Quality Enhancement/Service Excellence (QE/SE) System in fiscal year 2003 in order to measure the quality of services provided by agencies funded by the PLB and to develop a system that will continuously strive to improve the quality of services provided.

The QE/SE system sets minimum standards that all programs funded by the PLB must meet. Minimum standards have been established for:

- Health and Safety
- Staff Competencies
- Consumer Outcomes and
Consumer Satisfaction



ON-SITE VISITS MONITOR QUALITY

Health and Safety and Staff Competencies standards are reviewed twice a year through on-site visits. Information obtained during these site visits is shared with agency staff and used to maintain and improve the quality of services provided. Programs that are not in compliance with the minimum standards must provide a plan of correction within 30 days and correct the deficiency within 60 days of the site visit.

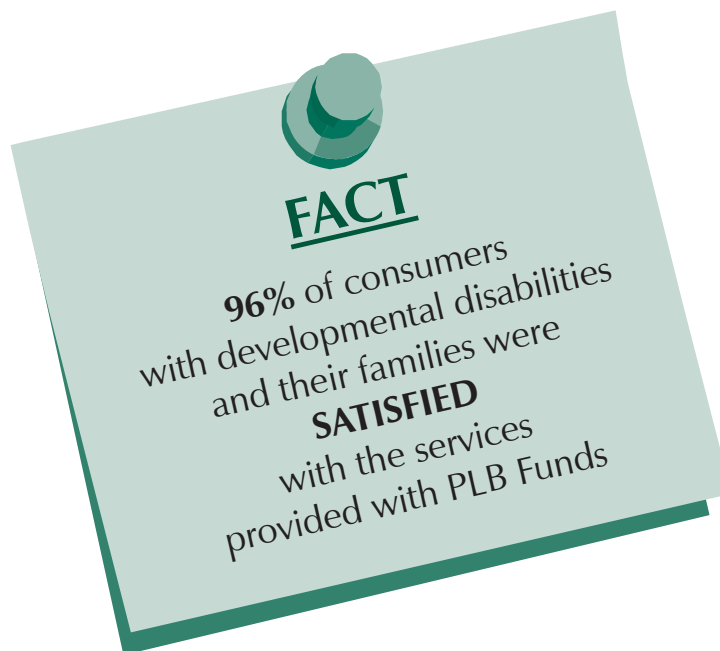
QUALITY ASSURANCE/SERVICE EXCELLENCE

CONSUMER OUTCOMES

In developing the QE/SE System, one of the priorities was assessing the effectiveness of services provided. Measurement instruments have been adopted in four service areas:

Individualized Supported Living Assistance (ISLA)
Supported Employment
Pre-Employment
Post-Employment

Twice a year agencies provide the PLB with data that reports the effectiveness of these services. The PLB analyzes this data and utilizes it to implement program improvement.



CONSUMER SATISFACTION

In 2004 the PLB issued its first consumer satisfaction survey asking consumers and families about their satisfaction with PLB funded services and agencies. This year over 8,000 Consumer Satisfaction Surveys were mailed to consumers participating in programs funded by the PLB. In addition to the completed surveys, the PLB receives valuable comments from consumers and families about how programs support them as well as their thoughts on how to improve services.

For fiscal year 2008, 38% of all surveys were completed and returned.

Consumers and family members indicated a 96% satisfaction rate with the services they received from PLB funded agencies, with over 65% reporting the highest level of satisfaction.

FINANCIAL INFORMATION

BALANCE SHEET

June 30, 2008

ASSETS	
Cash in Bank	\$ 328,001
Cash Invested	38,730,240
Notes Receivable	779,938
Accounts Receivable	1,059,946
Prepaid Expenses	38,628
Security Deposits	4,794
Furniture & Equipment	772,444
Total Assets	<u>\$ 41,713,991</u>

LIABILITIES AND FUND EQUITY

LIABILITIES	
Accounts Payable	\$ 1,569,492
Accrued Liabilities	1,059,636
Total Liabilities	<u>2,629,128</u>
FUND EQUITY	
Investment in Notes	779,938
Investment in Fixed Assets	772,444
Appropriated for Projects	18,423,660
Appropriated for Administration	1,870,872
Board Designated:	
Working Capital Reserve	2,184,951
Set Aside	3,562,282
Sheltered Workshop Capital Fund	3,419,694
Discretionary Reserve	
Ongoing Services	1,874,859
Non-Recurring Projects	6,196,163
Total Fund Equity	<u>\$ 39,084,863</u>
Total Liabilities and Fund Equity	<u>\$41,713,991</u>

STATEMENT OF REVENUES, EXPENSES, AND CHANGES IN FUND EQUITY

For The Year Ended
June 30, 2008

OPERATING REVENUES	
Property taxes	\$ 18,360,588
S.B.3 transportation tax	969,600
Government contracts	10,200
Interest income	1,821,635
Other	317,892
Total Operating Revenues	<u>21,479,915</u>
OPERATING EXPENSES	
Project services	14,665,597
S.B.3 transportation	970,500
Forgiveness of loans	16,245
Special projects	71,119
Administration	1,383,605
Total Operating Expenses	<u>17,107,066</u>
Excess of Operating Revenues Over Expenses	<u>4,372,849</u>
NON-OPERATING REVENUES:	
Unrealized gain on investments	<u>369,600</u>
Total Non-operating Revenues	<u>369,600</u>
Excess of Revenues Over Expenses	4,742,449
Fund Equity, Beginning of year	<u>34,342,414</u>
Fund Equity, End of year	<u>\$ 39,084,863</u>

CONSUMER RESOURCE GUIDE

NOW WITH KEYWORD SEARCH

This guide contains information about each of the agencies and programs that receive funding from the Productive Living Board. Using this guide, consumers and their families can obtain information about every PLB funded project. This guide may also be of use by service coordinators, agencies, and others to refer eligible consumers to appropriate programs.

Services can be found by searching any or all of the following categories:

- (1) ages served
- (2) developmental disabilities
- (3) geographic location of services
- (4) where the services are provided
- (5) keyword or phrase

Listed under each agency is information about the program or programs the agency provides with PLB funds. Please keep in mind that some agencies provide both residential and vocational services, so they will be listed in both sections, whereas other agencies only provide services in one area and will only be listed in one section.

For an online directory of services and supports
funded by the **Productive Living Board**

Go to www.plboard.com
Click on “Consumer Resource Guide”

PLB

PRODUCTIVE LIVING BOARD

121 Hunter Avenue

Suite 200

St. Louis, Missouri 63124

Non-Profit
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